

- I help maintain parks by not littering. My neighborhood has started to go down, as we have drug dealers selling drugs and addicts walking around. We have stolen cars left in our alleys and/or vacant lots. We have called many times concerning the cars, but they're still here. We have people living in abandoned houses, and sometimes they take off the plywood covering the windows and doors on these vacant houses.
- Abandoned houses are not torn down promptly. Local streets are not repaired promptly, if at all. To have streetlights lit at night is a luxury, which doesn't happen often. There are no major stores selling food in this zip code. Not enough police presence within the neighborhood streets. No visits from officials of the City, other than them going to the gang area near Vernor Street in the 48209 zip code area. Can the mayor or his staff even find southwest Detroit?
- On September 30, 2001, I needed the police because of a fight and it took forty minutes for them to arrive. I called the 311 number and no one answered. I called three times and still no one answered. Why is it that you never see the police on Belle Isle unless it is a disturbance. Why don't they walk the park and hand out trash bags. You talk about tree trimming, the only tree trimming I've ever seen is the garbage trucks trimming the trees.
- You have been working on Cadieux and Harper Streets in excess of eighteen months and there are still gaping holes in Cadieux. Will this work ever end?
- We need more police in the neighborhood giving tickets to everyone who plays loud music. Also, we need all of our side streets in southwest Detroit replaced, not repaired. These replaced streets should have curves to force drivers to slow down.
- Overall, the City of Detroit is doing a lot better than it has in past years, however, it still has a long way to go. Keep growing and getting better.
- We need to have all of the abandoned buildings torn down in our neighborhoods, especially around public schools. We need more streetlights and public garbage cans on our main streets. Also, we need proactive and effective civil servants in City Hall. But, I can't stress enough the need to remove the burned out buildings.
- Detroiters need neighborhood development and maintenance of the city.
- I'm originally from another city, and I don't understand what's the problem. When I first came here the neighborhoods were nice. Now the houses are all run down, trash is everywhere, there are many abandoned buildings, and the grass is not cut. The landlords and tenants should be ticketed if their dwelling is not painted, they have trash in their yards, or their grass is not cut. Streetlights don't work properly or the light bulbs are too dim. The side streets and ramps to the freeways are horrible. How do you fix a freeway, and not the ramps? You guys need to do a better job, and then you'll see the improvement and people would stay in Detroit.
- Overall, zip code 48217 is one of the better neighborhoods in the City of Detroit. This is mainly due to the high number of middle-aged and elderly homeowners. However, we need police patrols because we have a lot of drug trafficking during the day, as well as at night. I would like to see the City of Detroit enforce the code of standards they have for its residents, homeowners or renters, by fining the persons for not meeting specifications.

- I would suggest the following: 1). Clean I-94 from Moross to Michigan Avenue, which is the only freeway that is very dirty. 2). Abandoned vehicles on any street should be towed within two to three days. 3). Bulk rubbish should be removed immediately or issue a violation to the owner of the property. It's really an eyesore and yucky, and there is nothing like it in the suburbs. 4). Streetlights should be replaced regularly to deter crime. 5). Mow grass in the city parks regularly. 6). Do not increase property taxes every year. 7). City cars should not be used on personal business, like shopping or picking up Blockbuster movies. 8). Properly schedule the DOT bus runs. Please be aware that a lot of DOT buses park on Moross Street near St. John Hospital. Curtail bus schedules when no riders are on the route.
- Our City Hall is like a rundown storefront and our local police station is run down. Our neighborhood has many abandoned homes and it has been this way for fifteen years.
- Tree stump removal service is very bad. Tree roots from a tree pushed up the sidewalk over which I have to drive out of my driveway. It is still there three years after the tree was cut down. I think it should have been completed by this time. It is ridiculous, that stump removal does not immediately follow cutting down of trees.
- I believe the last part of the survey is not applicable, as they ask questions about gender, race, age and education. City services are for all residents of the City of Detroit, and shouldn't be determined by any of these questions. I understand some neighborhoods need more improvements than others do, and we need these improvements as citizens and as residents as a whole, not on our ethnic or educational backgrounds. You should implement rules like they have in the suburbs, do not put out bulk trash earlier than one day before your scheduled pickup date. Our city looks like a war zone.
- I don't understand why everyone is bothered with all of the work going on downtown. I live near Gilbert and Whitehead Streets where there are boarded up houses everywhere. Just take a drive down Pelerize, Perkins or any side street in this area. It is not safe here. I have lived here nine years and I have not seen much of a change. A lot is said at election time, but nothing after that. I would like to see more police on foot patrols and more houses torn down. Please make it safe to walk the streets again. There was a garage in our neighborhood that burnt down and had rats going into it. The only way it was taken away is that the neighbors did the work and not the City. Who's to blame? We clean up the city ourselves, then we are in trouble with the law. We have to do it as no one else will do it.
- Most city employees work very slow and they don't seem interested in doing more with less. All of the photocopied jokes about bad service are evidence all over city hall. The condition of the city parks is shameful, and every abandoned house should be restored as a matter of principle, to convince everyone that each person and each house and each neighborhood is of value. Tearing them down is an easy way out. Every abandoned house and each and every torn down house give a message of no hope and no future part of god's world. Also, many city employees bring city vehicles home and leave them running in the street as they take long breaks at home.

- Our streets do not look clean, our alleys are not clean, and we don't have heavy equipment to begin to clean the alleys. Our neighborhood has animals such as possums and ground hogs roaming in our yards. The DOT buses are always late which results in my children being late for school two to three times a week. We also have a dull streetlight on our block. 911 service is very poor, police response is poor, and detective work is unsatisfactory. Our police headquarters needs updating with computers and finger print matching machines, and we need new schools and recreation centers like they have in the suburbs.
- Trees need trimming, as it is very dark at night. The sewers need cleaning as water stands in the streets after it rains. Also, the streets need resurfacing and sidewalks need work done on them from damage from tree roots.
- Everywhere you look, it is trashy and dirty. Gasoline service stations take no responsibility for the area around their business or stores. Junkies walk the streets all night long. There is no accountability for any member of City Council, the Mayor or any department head.
- It is a shame that I am not aware of any community programs. I love Detroit, I can only hope and pray that our community will get better.
- We need to have free parking meters downtown. Please believe me, people will come and spend money. Try it at least. Will you make the neighborhoods pretty like they are in other cities? Detroit is very depressing because it's dirty and unkempt. Please do something about it. Why is it that nobody keeps up vacant lots like ones on Ardmore and Fenkell Streets? Why don't you give out tickets to people who have not done repairs on their house? Why don't you do something about people who are a nuisance to the neighborhood? Why are there no after school programs that people know about? Why is there not one basketball hoop in the neighborhood? Why don't you plow the side streets in the winter? Why don't we have street vendors selling specialty items downtown? This is a great idea and good for suburbanites to spend money downtown. Why don't you have free parking downtown? People would shop more if parking was free.
- If the city enforced the laws on the books, it would be greatly appreciated. For example, people should be ticketed for having non-working vehicles on the street, which allows rodents and other unwanted animals to nest. Also, having vacant lots kept up and abandoned houses boarded up or torn down. We residents are doing what we can, but a little help from the City would be greatly appreciated.
- Cleanliness of the streets is a real problem. I was in Cleveland a couple of weeks ago, and I was amazed at how clean their streets are compared to ours. Also, the parks need equipment upgrades and more frequent maintenance, and we need more police on patrol and less on special task forces. I've seen some improvement, but we still have a long ways to go. Thank you.
- The east Detroit area is a shame. Trees are falling at the intersection of McCrary and Park Grove Streets. There is garbage and debris up and down the street from Hayes to Gratiot. Also, on Seven Mile Road out to Conner Street. It's hard to pass these areas and the dope houses to go to vote. And to vote for what?

- Bulk pick up should be more often than once a month. Drivers of the bulk trash trucks should be instructed to keep off sidewalks and the center medium as they are breaking up the concrete. Grass in the center medium is not being cut unless homeowners cut it. Our calls to have this service done go unheeded.
- The city should enforce litter laws to clean up the city, and DPW inspectors should report all trash placed out before pick up date, in order to keep the area from looking like the city dump.
- I would like to see the City better police homeowners who rent their properties. The renters often are the ones who keep the street and areas around their homes messy. Start giving tickets to the owners. In that way we will be able to keep the neighborhoods nice, and if they don't pay, put it on their taxes. That is one way to help keep the city clean.
- I enjoy living in Detroit, but I do not like that the car impound lot on Belton and Mark Twain Streets does not have a privacy fence. It is an ugly sight and spoils the beauty of my yard. No matter what flowers I plant, I can't hide it. I also dislike the "no trucks allowed" sign that was taken off our street, and we now have semi trucks tearing up the street. A local auto repair shop is now collecting junk cars on our street, and they don't move them on street cleaning day. If they get ticketed, they just throw the ticket away.
- If bulk pickup was weekly, it would lead to cleaner sidewalks and streets. The police should be more aggressive in dealing with drug houses. Streetlighting needs improvement, as it will lead to decreased crime in the neighborhoods. I love the City of Detroit, regardless of city services, and I do see some improvements.
- The service received at the Coleman A. Young Municipal Center is terrible. I have had to take off work several times to handle business that I should have been able to do over the phone, but I could not even get someone to answer my call. The City needs to take better care of City owned property, and they should ticket property owners who do not keep up their property.
- Years ago, our streets were cleaned at least once a month. Now we pay more taxes and get less service. The streetlights should be on every night to prevent vandalism. When people are evicted, the landlord should put items out only during the bulk pickup week in that area. The City should provide quality employment for our college students. More money should be invested in the restrooms at Rouge Park. It is one of our oldest parks. Trees should be trimmed more often. More assistance should be given to our seniors with their housing needs.
- Thank you for the survey. We hope someone is listening. We have no police presence in our area of Warren and Greenfield Roads. Groups of people roam the streets late at night. We need patrol cars. There is graffiti, trash, abandoned homes, and dirty lots everywhere. These roaming gangs have been seen vandalizing, burglarizing homes and garages, and stealing cars. We have lived here since 1976, but we are being forced out because of the decaying neighborhood and crime. We are selling our home in the spring. I'm tired of fighting a losing battle.
- Wheeling out the garbage cans to the curb is not easy for old people.

- I would like to see more concern given to vacant buildings on Six and Seven Mile Roads. Storeowners should be given tickets when their sidewalks are not cleaned because of trash or snow. Classes should be given to educate homeowners on how to paint, plant flowers, and take care of their yards and homes. If you drive down west Outer Drive between Greenfield and Southfield, it looks like a war zone. Did you ever consider putting horse and buggy rides on Belle Isle? It could be for-profit, and I would enjoy it. What about people who do not take care of their alleys? These issues need to be addressed.
- Whoever is the next Mayor will have to keep some of his political promises. I had a house on my block and it took two years to get it razed, and now we have a big hole in the ground. I guess it will take two more years to get it filled in. Our street needs repairs, the potholes are very bad and so far nothing has been done. We have petitioned the City for these repairs, but to no avail.
- Why does it take so long for the City to tear down abandoned buildings?
- People vandalizing or stealing cars are an on going problem in our neighborhood. I have had seven cars stolen out of my driveway since I moved here.
- Things that I would like to see improved to make Detroit a better place to live in is to remove the drug dealers that openly and blatantly sell drugs in the neighborhood. Also, better snow removal, tree stump removal, fines for littering streets, and too many parking meters. This is the only city I know where you have to pay to park everywhere, including hospitals.
- I filled this survey out as best that I could. There are a lot of things not included in this survey which should be addressed. First of all, my family has lived here for fifteen years and before this my husband was born and raised just two blocks from our house. I have never seen such lousy sanitation service in my life. Either our block gets missed completely or my neighbor gets his can picked up, and I don't, or vice versa. When this happens, I chase the truck down and explain this to the driver, who then gets very upset and sometimes uses vulgar language. Many times we go out and watch as the driver's drop the can from midair, instead of setting the cans down as they are supposed to. Do you ever wonder why so many cans have to be replaced? Please check out the men doing the work. Also, they are always in such a hurry to get their work done so that they can sit at Balduck Park for most of the day drinking and whatever. Yes, the television report was right, I have seen it with my own eyes, so forget the line about them being on lunch, I wish I had a five to six hours for lunch. As for streetlighting, we are lucky if after six months of reporting a streetlight not working, that it will get replaced or repaired. Forget about submitting a signed request by the entire neighborhood for more streetlighting or a traffic light, we're totally wasting our time. More streetlights should be put in the middle of all blocks, and more people should turn their porch lights on at night as doing so would detour crime immensely. Chandler Park Drive and Canyon would be a terrific place for a traffic light, especially during the summer with all the softball games that go on at Balduck. As for the neighborhood, talk about a neighborhood that is totally destructing itself. When a house goes up for sale we all cringe. God help us as to who is going to move in, it's probably someone that thinks they can move in like we never lived here before and act like they own the neighborhood. It's turning into a ghetto with each passing day. I hope whoever reads this really cares.
- Overall, the quality of life in the City has improved. Residents and neighborhoods seem more vibrant than in the past. Also, could someone contact me regarding my trash container that has been damaged from the weekly trash collection process?

- We have been told that we have the best streetlights that the City of Detroit operates, and for that we are thankful. But recently, we had to beg for a streetlight to be repaired in the 800 block of Chalmers. We first called in late April 2001, and it was repaired on October 24, 2001. Think of a neighbor who cuts his or her grass just two times a year, and you cut and edge your grass every week. The City cuts two times a year, and that may be ok in the country, but not in the city. This is especially true if you're talking about being a world class city. You have good police officers in the Fifth precinct who work good with the community, but are put on shifts that don't allow them to operate at their best potential. Belle Isle is great, let's charge an entrance fee. The City has many great parks that deserve the same service as Belle Isle. Let's clear the major streets and fire routes when it snows, but side streets should be cleared at the resident's expense. How about a rate of \$25.00 per house per season? In general, all cities that have turned themselves around have made their first priority cleaning their streets and making them safe. Make it clean and safe, and they will come.
- Let me tell you about Detroit. I can see people selling crack from my living room. If I call police, nothing will be done about it. I have called police about it many times. They only sent one unit, who arrived after thirty minutes, and all they did was to drive down the street. Then a couple of hours later I can see them selling crack again. My alley is full of garbage and has been that way for years.
- One thing that really bothers me is once the bulk trash is picked up on the third Thursday of the month, the very next day one or two people put out more stuff and it sits there for another month. I wish they could be given a ticket for that and then maybe our streets would be clean.
- About twelve years ago, the alley along one side of my home was approved for paving. The alley is behind two businesses and is always busy with traffic. Until this day nothing has been done about it. All summer long it's a dust bowl, and during the fall and winter it's a mud bowl. I think the service in this city stinks. How long does it take to get an alley paved?
- Please do more to get rid of drug houses and people who hang out in front of stores and gas stations. Please put street signs in their proper places. Also, please stop the beggars.
- Bulk trash is always on the streets, even the day after pickup. Streetlights are so dim, you can't see people walking out of parked cars. Neighborhood children are out in the street very late at night.
- Please Sir, may the alleys be closed on the east side of Detroit so illegal dumping can be ceased? We as homeowners keep getting tickets and it isn't fair to people on fixed incomes to be in court with large fines. Thank You.
- We have a problem with traffic moving fast on our street from Visger to Outer Drive. Also, the fire hydrant in front of my house needs to be fixed as it drips in the fall. We need new litter laws and we need them enforced all over southwest Detroit. We homeowners do not want to live in a slum.
- We have dumping occurring on the corner of Monica and Seven Mile Road. Also, the building on the corner of Monica and Seven Mile has been vacant for several years, and attracts vagrants. In fact, one half of the block on Seven Mile between Monica and Prairie Streets needs to be demolished.

- There is very little police presence in my neighborhood. Streetlights are very poor since the bulbs were changed. There are many abandoned houses not boarded-up on school routes and they are very dangerous.
- Please make each homeowner keep the trees in the alley cut down. Because of these trees, you cannot see down some alleys. The only way we can keep this City clean like it used to be, is if it is behind your house, it is your mess. And stop the people from working on cars in the street, fine them for that too. If the government can help us, we like it. All I want somebody to help us clean this city up. I want to give our police credit in this area, as everytime I called, they were here.
- The streetlights are not bright enough. We need free transportation cards for seniors to use in getting to and from doctor's offices in the suburbs. Garbage cans and bulk rubbish should not be put out until the day before the pick up date, especially garbage cans overloaded with the lid propped open. There should be an enforced penalty of say, \$10.00 for non-compliance.
- DOT bus service needs improvement. The buses are running too slow after 12:00 noon and between 2:00 p.m. until 10:00 p.m. The grass in vacant lots needs to be cut more often and trees need to be trimmed or cut down. There is a tree across the street from me that needs to be cut down because it is falling. A lot of vacant houses need to be torn down or boarded up so they are not a danger to school kids. Also, a lot of side streets need repair because there are potholes. I cannot do any volunteer work at this time, as I have a handicapped child to take care of.
- Drugs, arson and vandalism are a major problem in my area, with drug dealers topping the list. Several drug houses in my neighborhood are back to "business as usual", only a week or two after being raided. Several of these places are rental houses and are "kept up" for appearance only. Holding owners of these houses accountable as well as convicting dealers and/or confiscating and slating repeat offending houses for demolition regardless of apparent condition might help, but I know there are no easy answers. Better education and programs that empower work ethics and caring might also make a difference in the long run.
- I feel our leaders haven't kept their promise about vacant houses being demolished. This exposes them to drug dealers, prostitution acts, and other illegal acts. The vacant houses make neighborhoods look bad. The grass at City lots is cut in certain neighborhoods only once a year, and there are tires, cans, and trash all over the city. Downtown shopping stores are gone, parking downtown is too expensive, and the trash only gets picked up in certain neighborhoods every two or three months.
- The condition of our streets and unoccupied buildings make our city an undesirable place to live. It is interesting to note the difference of auto insurance costs in Detroit compared to other cities. I also dislike having to go out of the city for shopping. Our city needs better places to shop, places closer than Lakeside or Oakland Mall. I'd like to keep my money in the city, but it is impossible to do so at this time.
- Periodically the lights are out in my apartment for two days or more. I am concerned that there aren't appropriate waste receptacles throughout the city to minimize littering. I am upset about the new homes that are built in the area. I don't believe they are being built to keep life-long Detroiters in the area. Also, this City does not have the convenience of the suburbs. I also would like to see a bookstore downtown.

- My neighborhood looks like a garbage dump. People wait for the garbage to be picked up on bulk pick up day. Then, the next day the street is full of mattresses, stoves, washers, dryers, boxes, etc. I would like to know why they let this go on, and why these people are not ticketed. They should be fined.
- The trees by the curb need to be trimmed. The City planted them so they should take care of them. Also, yield signs need to be taken down on side streets and replaced with stop signs. They used to vacuum the drains in the street. They no longer do it. That's why we keep having problems when it rains.
- I do not drive on the freeways but I often travel through the neighborhoods, and in many blocks one or two homes need repairs. If these repairs were made, the block would be perfect. In most areas there is too much trash on the streets. As soon as monthly bulk trash is picked up, trash is put out to stay until the next pick up day. Better policing is needed or fines handed out. Please salt the streets when ice and/or snow cover them. Concerning questions about the police department, my neighbor is still waiting for the police to arrive. She called for assistance when someone attempted to break in her home and her front and back doors were damaged. I want the job of surveyor of city blocks. Detroit can be great again, if we fix it up.
- The neighborhood city hall office in region eight is abandoned, dirty, and unkempt. No one is ever there. The side streets have been marked for resurfacing since early spring, yet have not been done yet.
- I just wish they would plow the snow on streets and I wish everyone would just clean their street of the trash that flies everywhere. I wish the police would respond to people faster, because my daughter called once and it took them two hours to get there.
- There are too many vacant buildings in my neighborhood.
- 911 and 311 operators are rude. They need more training. Towing of abandoned cars needs to be speeded up. Police can check the serial numbers of the vehicles before they are stripped, not waiting three days. We need more police cars on the street day and night. The traffic lights need to be better timed. Take out all phone answering machines from city offices, and the Water Department is the worst of all of them.
- Could we please demolish the burned out houses? The maintenance of streets needs to be improved by completing repaving, instead of patching, patching, and repatching the streets. We could use a few more streetlights in our neighborhood. As for working in city government, I know about departments working with limited staff or being understaffed, and working with antiquated equipment. I feel we could rid most of the negative situations by hiring more people, and providing proper training, and regular maintenance of vehicles and equipment.
- The streetlights are unreliable. The Police Department is lax, unknowledgeable, lazy, very uncaring and late in responding. The ice and snow removal is a joke, they don't clean or plow anything around here as we get stuck up and down the streets every time. Get the lead out and clean our streets fast. There should be a toll-free reliable phone number to call for such problems.